

Chulmleigh Academy Trust  
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28<sup>th</sup> August 2020

Dear Parent(s)/Carer(s)

### **New Payment and Communication System - MyEd**

As Chulmleigh Academy Trust continues to move forward and improve access to all our communication, we are very pleased to announce that we are introducing a new payment and communication system called MyEd from September.

**MyEd** is the free App for parents which provides you with all our communication, information and access to systems to keep in touch with your school. The App provides you direct access to your child's attendance, timetable, absence records, and much more. MyEd will provide a central point for up to date information for parents. Please find a short video and further information about the App at [www.myedschoolapp.com](http://www.myedschoolapp.com).

We will now be able to send you messages directly to the **MyEd** App relating to important information about your child's education and to remind you of events that are taking place at school.

You will receive a notification when we send you a message and there will be no charge for any messages you send to us through this App.

The **MyEd** App is available for both Apple iOS and Android devices and can be found by searching for **MyEd** in your App Store and can be downloaded for free or, alternatively, use the links below:

- [Apple iOS App](#)
- [Google Android App](#)

Once you have installed and opened MyEd, search for your school and follow the simple instructions to identify yourself (**please only use the e-mail address which you have provided the school with**).

Within the App, you will also be able to use the online payment system **+Pay** for all school payments including; ordering and paying for lunches, trips, Out of School Clubs, transport costs and academic resources. Payments can be made via debit or credit card, PayPal and PayPoint (cash payments). Please note that the Academy schools are no longer able to accept cash payments.

Should you currently have a sQuid account with available funds, these funds will be transferred across to the new system for you. Alternatively, you can request a refund direct from sQuid, however, charges will apply. Also, we will update you further about any remaining money within your trips purse.

Parents will no longer receive an invoice for Academy transport, instead it will be an item within the payment section of the App. Therefore, parents whose children travel on the Chulmleigh 60, 61, 62 or 63 buses will be able to go to +Pay and make payments for September transport.

From September we will be using MyEd app as our main communication systems, and therefore, request you download the App to your phone or devices as soon as possible. Should you have a child joining us in Reception or you child is new to the College from September you will not be able to link their account until 4<sup>th</sup> September.

Should you have any queries, please do not hesitate to contact us.

Yours faithfully

Mrs L Newman, Mrs S Pinn & Mrs C Wilmott  
Heads of School