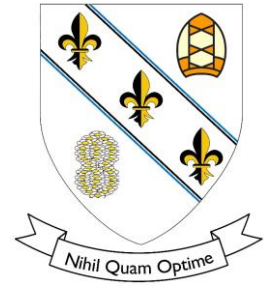


Chulmleigh Community College  
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t: 01769 580 215  
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3<sup>rd</sup> September 2020

Dear Parent(s)/Carer(s)

## **New Payment and Communication System – MyEd**

Welcome to Chulmleigh Academy Trust. Now your child/ren is/are on roll with us, we would like to introduce you to our brand new communication system, **MyEd**.

**MyEd** is the free App for parents which provides you with all the communication, information and access to systems to keep in touch with your school. The App provides you with direct access to your child's attendance, timetable, absence records, and more. MyEd will provide a central point for up to date information for parents. Please find a short video about the App at [www.myedschoolapp.com](http://www.myedschoolapp.com).

We will now be able to send you messages directly to the **MyEd** App relating to important information about your child's education and to remind you of events that are taking place at school.

You will receive a notification when we send you a message and there will be no charge for any messages you send to us through this App.

The **MyEd** App is available for both Apple iOS and Android devices and can be found by searching for **MyEd** in your App Store. It can be downloaded for free or, alternatively, use the links below:

- [Apple iOS App](#)
- [Google Android App](#)

Once you have installed and opened MyEd, search for your school and follow the simple instructions to identify yourself (**please only use the e-mail address which you have provided the school with**). The School's management system will link with MyEd overnight and the next day you will be able to access the 'My Student' section of the app which will provide specific details on your child.

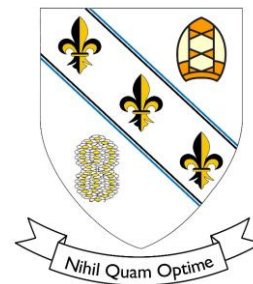
Within the My Student section, you will also be able to use the online payment system **+Pay** for all school payments, including ordering and paying for lunches, trips, Out of School Club, transport costs and academic resources. Attached is a separate document containing screenshots to guide you through the process. Payments can be made via debit or credit card, PayPal and PayPoint (cash payments). Please note that the Academy schools are no longer able to accept cash payments.

Payment for Academy transport is located within the My Student payment section of the App. Therefore, parents whose children travel on the Chulmleigh 60, 61, 62 or 63 buses will be able to go to +Pay and make payments for September transport.

From September, we will be using this as our main communication system and, therefore, request you to download the **MyEd App** to your phone or devices as soon as possible.

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If you receive any emails asking you to 'Top-Up', these can be ignored for the time being.

Should you have any queries, please do not hesitate to contact us.

Yours faithfully

Mr M Johnson  
Executive Headteacher

Mrs L Newman, Mrs S Pinn & Mrs C Wilmott  
Heads of School