



Exam Contingency Plan

Policy/Procedure creator: Cressida Harrington

Policy/Procedure created/reviewed: 13/12/2022

Centre Name	Chulmleigh Community College
Centre Number	54123
Date plan first created	01/11/2022
Current plan approved by	Head of Centre: Michael Johnson
Current plan reviewed by	Exams Officer: Cressida Harrington
Date of next review	01/11/2023

Key staff involved in the plan

Role	Name(s)
Head of centre	Michael Johnson
Senior leader(s)	Neil Payne (Deputy Head of Centre)
Exams officer	Cressida Harrington
ALS lead/SENCo	Kelly Dighton
Other staff (if applicable)	Not Applicable

This plan is reviewed and updated annually to ensure that exam contingency planning at Chulmleigh Community College is managed in accordance with current requirements and regulations.

Purpose of the plan

This plan examines potential risks and issues that could cause disruption to the exam process.

By outlining actions/procedures to be invoked in case of disruption it is intended to mitigate the impact these disruptions have on our exam process at Chulmleigh Community College.

Alongside internal processes this plan is informed by the Ofqual **Exam system contingency plan: England, Wales and Northern Ireland** which provides guidance in the publication, 'What schools and colleges and other centres should do if exams or other assessments are seriously disrupted' and the **JCQ Joint Contingency Plan** for the Examination System in England, Wales and Northern Ireland.

This plan details how Chulmleigh Community College complies with the JCQ's **General Regulations for Approved Centres** (section 5.3, Centre management) by having in place a written examination contingency plan which covers all aspects of examination administration. This will allow members of the senior leadership team to act immediately in the event of an emergency or staff absence. The examination contingency plan should reinforce procedures in the event of the centre being unavailable for examinations, or on results day, owing to an unforeseen emergency. The potential impact of a cyber-attack should also be considered.

Operating across more than one centre

Not Applicable

Possible causes of disruption to the exam process

1. Exams officer absence at key points in the exam process (exam cycle)

Criteria for implementation of the plan

Key tasks required in the management and administration of the exam cycle not undertaken including:

Planning

- annual data collection exercise not undertaken to collate information on qualifications and awarding body specifications being delivered
- annual exams plan not produced identifying essential key tasks, key dates and deadlines
- sufficient invigilators not recruited

Entries

- awarding bodies not being informed of early/estimated entries which prompts release of early information required by teaching staff
- candidates not being entered with awarding bodies for external exams/assessment
- awarding body entry deadlines missed or late or other penalty fees being incurred

Pre-exams

- invigilators not trained or updated on changes to instructions for conducting exams
- exam timetabling, rooming allocation; and invigilation schedules not prepared
- candidates not briefed on exam timetables and awarding body information for candidates
- confidential exam/assessment materials and candidates' work not stored under required secure conditions
- internal assessment marks and samples of candidates' work not submitted to awarding bodies/external moderators

Exam time

- exams/assessments not taken under the conditions prescribed by awarding bodies
- required reports/requests not submitted to awarding bodies during exam/assessment periods, for example very late arrival, suspected malpractice, special consideration
- candidates' scripts not dispatched as required for marking to awarding bodies

Results and post-results

- access to examination results affecting the distribution of results to candidates
- the facilitation of post-results services

Other criteria:

No other criteria identified

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- Head of Centre to appoint member of administrative staff to take over responsibilities, should the absence of the Exams Officer have a potential to affect the meeting of deadlines
- Exams Officer to create an administrative library, for other nominated administrative staff member(s) to access
- Exams Officer to create and maintain training manual/powerpoint for invigilators and exam support staff
- Administrative library to be updated annually by the Exams Officer; to ensure that all accessible

documentation is current and relevant

- Exams Officer to produce an annual exam plan, to be included within the administrative library.
- Member of SLT, responsible for oversight of exams, will ensure appointed administrative staff is aware of priorities
- Appointed member(s) of administrative staff to refer to www.theexamsoffice.org for detailed instructions on all exam procedures. Log in to be provided
- Head of Centre to report any long term absence to the awarding bodies and the MIS provider (SCOMIS), to notify of interim contact name(s) – should they need advice or to make contact

2. ALS lead/SENCo extended absence at key points in the exam process (exam cycle)

Criteria for implementation of the plan

Key tasks required in the management and administration of the access arrangements process within the exam cycle not undertaken including:

Planning

- candidates not tested/assessed to identify potential access arrangement requirements
- centre fails to recognise its duties towards disabled candidates as defined under the terms of the Equality Act 2010
- evidence of need and evidence to support normal way of working not collated

Pre-exams

- approval for access arrangements not applied for to the awarding body
- centre-delegated arrangements not put in place
- modified paper requirements not identified in a timely manner to enable ordering to meet external deadline
- staff (facilitators) providing support to access arrangement candidates not allocated and trained

Exam time

- access arrangement candidate support not arranged for exam rooms

Other criteria:

No other criteria identified

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- Head of Centre responsible for ensuring the SENCo role is covered, should absence have the potential to disrupt exam preparation
- Exams Officer to be notified by the SENCo department of confirmed access arrangements immediately after the deadline of the applications for access arrangements in February
- Exams Officer to ensure that all preparations to facilitate the exams for candidates with access arrangements are in place well in advance for the summer series; in consultation with the SENCo department

- Head of Centre to nominate a deputy to cover the role/task
- Head of Centre to appoint external qualified assessor to test candidates

3. Teaching staff extended absence at key points in the exam process (exam cycle)

Criteria for implementation of the plan

Key tasks not undertaken including:

- Early/estimated entry information not provided to the exams officer on time; resulting in pre-release information not being received
- Final entry information not provided to the exams officer on time; resulting in candidates not being entered for exams/assessments or being entered late/late or other penalty fees being charged by awarding bodies
- Non-examination assessment tasks not set/issued/taken by candidates as scheduled
- Candidates not being informed of centre assessed marks before marks are submitted to the awarding body and therefore not being able to consider appealing internal assessment decisions and requesting a review of the centre's marking
- Internal assessment marks and candidates' work not provided to meet awarding body submission deadlines

Other criteria:

No other criteria identified

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- Exams Officer responsible for ensuring deadlines are met for estimated entries and final entries, to the awarding bodies. Any omissions to be referred to Head of Centre
- Subject Heads of Departments should liaise with Exams Officer to relay details of entries, coursework/assessment marks in the absence of teaching staff
- Head of Centre to be responsible for ensuring the priority for teaching of the examination cohort. Staff will be covered in good time, by trained professionals, in all circumstances

4. Invigilators - lack of appropriately trained invigilators or invigilator absence

Criteria for implementation of the plan

- Failure to recruit and train sufficient invigilators to conduct exams
- Invigilator shortage on peak exam days
- Invigilator absence on the day of an exam

Other criteria:

No other criteria identified

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- Head of Centre to be informed if recruitment is necessary
- Exams Officer responsible for the recruitment and training of Exam Invigilators in the autumn term, in preparation for the summer exam series
- Exams Officer to devise an invigilator timetable for the exam series, to ensure that the correct numbers / required ratio of Exam Invigilators are present at each timetabled exam
- Exams Officer to ensure that there are additional trained Exam Invigilators available to assign each day, should an absence arise

- In the event of a lack of appropriately trained invigilators/exam support available during an exam series, the Head of Centre and/or SENCo will identify members of staff to undertake those roles. The exams officer will ensure the staff are trained and have access to JCQ guidance documents and centre specific information including the Exam Invigilator Handbook

5. Exam rooms - lack of appropriate rooms or main venue(s) unavailable at short notice

Criteria for implementation of the plan

- Exams officer unable to identify sufficient/appropriate rooms during exams timetable planning
- Insufficient rooms available on peak exam days
- Main exam venues unavailable due to an unexpected incident at exam time

Other criteria:

No other criteria identified

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- (where main exam venue(s) unavailable due to an unexpected incident at exam time) where possible, make use of other available rooms within the centre, prioritising candidates whose progression will be severely delayed if they do not take their exam or timetabled assessment when planned
- identify whether the exam or timetabled assessment can be sat at an alternative venue, in agreement with the relevant awarding body
- (where main exam venue(s) unavailable due to an unexpected incident at exam time) where possible, move to alternative venue, prioritising candidates whose progression will be severely delayed if they do not take their exam or timetabled assessment when planned

Alternative venue details:

- Alternative venues within the College to be made available by teaching staff in the event of an unexpected incident
- Alternative rooms available: Heywood Hall and classrooms that the cohort would have been previously taught in, at the time of the exam
- If essential, alternative site(s) may be accessed to accommodate the cohort of exam candidates, should the usual Centre exam room(s) not be available due to emergency circumstances: Chulmleigh Primary School Hall (ref: Sarah Healey), Chulmleigh Pavilion (ref: Mr Howard Meadows)
 - communicate with candidates (and where appropriate, parents/carers) any changes to the exam or assessment timetable or venue
 - communicate with candidates (and where appropriate, parents/carers) any changes to the exam or assessment timetable or to the venue

Communication details:

- Communication with candidates and where appropriate parents/carers will be through Class Charts, MyEd messages and email
- Any information/communication will also be updated on the College website and through our social media platforms
 - ensure the secure transportation of question papers or assessment materials to the alternative venue
 - (after the exam) consider whether any candidate's ability to take the assessment or demonstrate their level of attainment has been materially affected and, if so, apply for special consideration

Other centre actions:

No other actions identified

6. Cyber-attack

Criteria for implementation of the plan

- Where a cyber-attack may compromise any aspect of delivery

Other criteria:

Not Applicable

Centre actions to mitigate the impact of the disruption listed above

The centre will:

IT Technicians ensure daily back ups are made of all college systems & data which are stored on a separate server off site.

7. Failure of IT systems

Criteria for implementation of the plan

- MIS/IT system failure at final entry deadline
- MIS/IT system failure during exams preparation
- MIS/IT system failure at results release time

Other criteria:

Our MIS is hosted by a third party supplier (Scomis) and in the event of the MIS failure the third party contingency plan will be in place.

Exam entries are made before the entry deadline to ensure there are no delays in the event of IT failure within the college. Entries can be made remotely from another location.

In the event of an IT system failure at the centre, Exams officer can work remotely and access the MIS systems and exam board portals.

IT Technicians on call at all times to ensure any disruption is minimised.

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- Exams Officer to complete all exam entries with the awarding bodies well in advance of the deadline, to avoid hindrance to the process. In the event of extended IT disruption, entries can be made remotely from another location.
- Exams Officer to provide the I.T Department with the key dates within the exams cycle, to ensure the smooth running of downloads. The MIS provider is already aware of these dates
- If there is an IT failure on the date of the deadline and entries are still outstanding, Exams Officer to contact the awarding bodies directly to arrange alternative methods of information exchange
- Head of Centre to be informed of any failures
- Our MIS is hosted by a third party supplier (Scomis) and in the event of the MIS failure the third party contingency plan will be in place.
- In the event of an IT system failure at the centre, Exams officer can work remotely and access the MIS systems and exam board portals.
- IT Technicians on call at all times to ensure any disruption is minimised.

Exam entries are made before the entry deadline to ensure there are no delays in the event of IT failure within the college. Entries can be made remotely from another location.

In the event of an IT system failure at the centre, Exams officer can work remotely and access the MIS systems and exam board portals.

IT Technicians on call at all times to ensure any disruption is minimised.

8. Emergency evacuation of the exam room (or centre lockdown)

Criteria for implementation of the plan

- Whole centre evacuation (or lockdown) during exam time due to serious incident resulting in exam candidates being unable to start, proceed with or complete their exams

Other criteria:

No other criteria identified

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- refer to and invoke its (exams) emergency evacuation policy/procedure in line with JCQ's 'Centre emergency evacuation procedure' (or its (exams) lockdown policy)
- contact the relevant awarding body as soon as possible and follow its instructions
- where accommodation is limited, prioritise candidates whose progression will be severely delayed if they do not take their exam or timetabled assessment when planned
- (after the exam) consider whether any candidate's ability to take the assessment or demonstrate their level of attainment has been materially affected and, if so, apply for special consideration

Other centre actions:

- If authorised and safe to do so, candidates to return to the exam room(s) under the continued supervision of the Head of Centre, Exams Officer and Exam Invigilators
- In the absence of any instruction from the relevant awarding body, the Head of Centre should assume that any time tabled exam should take place if it is possible to do so. In this instance an alternative venue must be sought. Alternative rooms available within the College: Heywood Hall and classrooms that the cohort would have been previously taught in, at the time of the exam
- If essential, alternative site(s) may be accessed to accommodate the cohort of exam candidates, should the usual Centre exam room(s) not be available due to emergency circumstances: Chulmleigh Primary School Hall (ref: Sarah Healey), Chulmleigh Pavilion (ref: Mr Howard Meadows)

9. Disruption of teaching time in the weeks before an exam - centre closed for an extended period

Criteria for implementation of the plan

- Centre closed or candidates are unable to attend for an extended period during normal teaching or study supported time, interrupting the provision of normal teaching and learning

Other criteria:

No other criteria identified

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- recognise it remains the responsibility of the centre to prepare students, as usual, for examinations
- facilitate alternative methods of learning
- communicate with candidates (and where appropriate, parents/carers) information relating to alternative methods of learning

Communication details:

- Communication with candidates and where appropriate parents/carers will be through Class Charts, MyEd messages and email
- Any information/communication will also be updated on the College website and through our social media platforms
- take advice offered by the awarding body regarding alternative arrangements for conducting examinations that may be available
- take advice offered by the awarding body on the options for candidates who have not been able to take scheduled examinations
- advise candidates, where appropriate, of the opportunities to take their exam or assessment at a later date

Other centre actions:

- Where possible lessons will be delivered via a virtual platform
- Each subject will upload resources, set tasks and homework through Class Charts
- All completed work submitted through Class charts and teaching staff to mark and provide feedback via the platform
- Supply of a laptop and/or assistance with access to the internet will be available for those students who require it

10. Candidates at risk of being unable to take examinations - centre remains open

Criteria for implementation of the plan

- Candidates at risk of being unable to attend the examination centre to take examinations as normal

Other criteria:

No other criteria identified

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- take advice offered by the awarding body on the options for candidates who have not been able to take scheduled examinations
- discuss alternative arrangements with the awarding body if a candidate misses an exam or loses their assessment due to an emergency, or other event, outside of the candidate's control
- identify whether the exam or timetabled assessment can be sat at an alternative venue, in agreement with the relevant awarding body, ensuring the secure transportation of questions papers or assessment materials to the alternative venue
- communicate with candidates (and where appropriate, parents/carers) any changes to the exam or assessment timetable or to the venue

Communication details:

- Communication with candidates and where appropriate parents/carers will be through Class Charts, MyEd messages and email
- Any information/communication will also be updated on the College website and through our social media platforms
- consider whether any candidates' ability to take the assessment or demonstrate their level of attainment has been materially affected and, if so, apply for special consideration

Other centre actions:

- Exams Officer to liaise with SENDCo, students and parents to find an alternative venue. If an alternative venue is required, appropriate exam awarding body and Centre paperwork to be completed and submitted by the Exams Officer
- Procedures for individual candidate absence outlined to students in "Guidance for students and Parents" handbook, provided each year in October

11. Centre at risk of being unable to open as normal during the examination period (including in the event of the centre being unavailable for examinations owing to an unforeseen emergency)

Criteria for implementation of the plan

- Centre at risk of being unable to open as normal for scheduled examinations

Other criteria:

No other criteria identified

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- take advice, or follow instructions, from relevant local or national agencies in deciding whether the centre is able to open
- contact the relevant awarding body as soon as possible and follow its instructions
- discuss alternative arrangements with the awarding body if the exam or assessment cannot take place
- follow guidance provided by the awarding body on the conduct of examinations in such circumstances
- where accommodation is limited, prioritise candidates whose progression will be severely delayed if they do not take their exam or timetabled assessment when planned
- communicate with candidates (and where appropriate, parents/carers) any changes to the exam or assessment timetable or to the venue

Alternative venue details:

Not Applicable

Communication details:

- Communication with candidates and where appropriate parents/carers will be through Class Charts, MyEd messages and email
- Any information/communication will also be updated on the College website and through our social media platforms
- consider whether any candidates' ability to take the assessment or demonstrate their level of attainment has been materially affected and, if so, apply for special consideration

Other centre actions:

- Open College/Centre to students for examinations only, if possible

12. Disruption in the distribution of examination papers

Criteria for implementation of the plan

- Disruption to the distribution of examination papers to the centre in advance of examinations

Other criteria:

No other criteria identified

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- liaise with awarding bodies regarding the provision of electronic access to examination papers via a secure external network and will ensure when copies are received/made these are stored under secure conditions
- follow guidance provided by the awarding body on the conduct of examinations in such circumstances
- understand that as a last resort, and in close collaboration with centres and regulators, awarding organisations will consider scheduling of the examination on an alternative date

- communicate with candidates (and where appropriate, parents/carers) any changes to the exam or assessment timetable or to the venue

Other centre actions:

- Exams Officer to keep a log of all exam papers received and to monitor the late arrival/absence of exam papers

13. Disruption to transporting completed examination scripts

Criteria for implementation of the plan

- Delay in normal collection arrangements for completed examination scripts/assessment evidence

Other criteria:

No other criteria identified

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- where examinations are part of the national 'yellow label' service or where awarding bodies arrange collections, contact the relevant awarding bodies for advice and instructions and will not make its own arrangements for transportation unless told to do so by the awarding body
- for any examinations where the centre makes its own collection arrangements, investigate alternative options that comply with the requirements detailed in the JCQ publication 'Instructions for Conducting Examinations'
- ensure the secure storage of completed examination scripts until collection

Other centre actions:

No other actions identified

14. Assessment evidence is not available to be marked

Criteria for implementation of the plan

- Large scale damage to or destruction of completed examination scripts/assessment evidence before it can be marked
- Completed examination scripts/assessment evidence does not reach awarding organisations

Other criteria:

No other criteria identified

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- liaise with the awarding body to determine if candidate marks for affected assessments may be able to be generated based on other appropriate evidence of candidate achievement as defined by the awarding body
- where marks cannot be generated by awarding body, inform candidates they may need to retake the affected assessment in a subsequent assessment series

Other centre actions:

- It is the responsibility of the Head of Centre/Exams Officer to communicate this immediately to the relevant awarding organisation(s) and subsequently to students and their parents or carers

15. Centre unable to distribute results as normal (including in the event of the centre being unavailable on results day owing to an unforeseen emergency) or facilitate post-results services

Criteria for implementation of the plan

- Centre is unable to access or manage the distribution of results to candidates, or to facilitate post-results services

Other criteria:

No other criteria identified

Centre actions to mitigate the impact of the disruption listed above

The centre will:

- make arrangements to access its results at an alternative venue/share facilities with another centre if this is possible, in agreement with the relevant awarding body
- make arrangements to coordinate access to post results services from an alternative venue

Alternative venue details:

To be confirmed

- make arrangements to make post results requests at an alternative location
- contact the relevant awarding body if electronic post results requests are not possible
- inform candidates of any alternative arrangements in place for the distribution of results and the facilitation of post-results services

Communication details:

- Communication with candidates and where appropriate parents/carers will be through Class Charts, MyEd messages and email
- Any information/communication will also be updated on the College website and through our social media platforms

Other centre actions:

- Head of Centre to inform transition schools and colleges
- Head of Centre to inform subject Heads of Departments, if the the post-results services becomes affected

16. Any other cause of disruption to the exam process

Cause of disruption

- Head of Centre extended absence at key points in the exam process (exams cycle)

Centre actions to mitigate the impact of the disruption listed above

- If the Head of Centre is absent for an extended period then the responsibilities will be covered by the Deputy Head of Centre
- Where possible the Head of Centre will work remotely
- In the event of both Head of Centre and the Deputy Head of Centre being absent for an extended period then the responsibilities will be covered by the member of SLT in charge of Examinations
- For duties and responsibilities in the event of the head of centre, or a member of the senior leadership team with oversight of examination administration being absent, please refer to the Escalation Process

CHANGES 2022/2023

(Added) Under **Purpose of the plan**: new heading 'Operating across more than one centre' and field for completion

(Added) Under **Possible causes of disruption to the exam process**: new cause '6. Cyber-attack' and fields for completion. This means that causes 6-15, have now changed to causes 7-16

(Added) Under cause 11. **Centre at risk of being unable to open as normal during the examination period (including in the event of the centre being unavailable for examinations owing to an unforeseen emergency)**: new field for completion 'Alternative venue details'

(Amended/added) Under **Further guidance to inform procedures and implement contingency planning**: guidance and links to current information

CENTRE-SPECIFIC CHANGES

Upon review in September 2022, no centre-specific updates or changes were applicable to this document.

Further guidance to inform procedures and implement contingency planning

Ofqual

Ofqual guidance extract taken directly from the **Exam system contingency plan: England, Wales and Northern Ireland - What schools and colleges and other centres should do if exams or other assessments are seriously disrupted**

(updated 30 September 2021)

Contingency planning

You should prepare for possible disruption to exams and other assessments and make sure staff are aware of these plans.

General contingency guidance

- **emergency planning and response** (www.gov.uk/guidance/emergencies-and-severe-weather-schools-and-early-years-settings) from the Department for Education in England
- **school organisation: local-authority-maintained schools** from the Department for Education in England (www.gov.uk/government/publications/school-organisation-maintained-schools)
- **exceptional closure days** (www.education-ni.gov.uk/articles/exceptional-closure-days) from the Department of Education in Northern Ireland
- **checklist - exceptional closure of schools** (www.education-ni.gov.uk/publications/checklist-exceptional-closure-schools) from the Department of Education in Northern Ireland
- **school terms and school closures** from NI Direct (www.nidirect.gov.uk/articles/school-terms-and-school-closures)
- **opening schools in extremely bad weather** (<https://gov.wales/opening-schools-extremely-bad-weather-guidance-schools>) - guidance for schools from the Welsh Government
- **bomb threats** procedures for handling bomb threats from the National Counter Terrorism Security Office (www.gov.uk/government/publications/crowded-places-guidance/bomb-threats)

Disruption to assessments or exams

In the absence of any instruction from the relevant awarding organisation, you should make sure that any exam or timetabled assessment takes place if it is possible to hold it. This may mean relocating to alternative premises. You should discuss alternative arrangements with your awarding organisation if:

- the exam or assessment cannot take place
- a student misses an exam or loses their assessment due to an emergency, or other event, outside of the student's control

See also the Jcq Joint Contingency Plan for the Examination System in England, Wales and Northern Ireland (www.jcq.org.uk/exams-office/other-documents/jcq-joint-contingency-plan/)

Steps you should take

Exam planning

Review contingency plans well in advance of each exam or assessment series. Consider how, if the contingency plan is invoked, you will comply with the awarding organisation's requirements.

In the event of disruption

1. Contact the relevant awarding organisation and follow its instructions.
2. Take advice, or follow instructions, from relevant local or national agencies in deciding whether your centre is able to open.
3. Identify whether the exam or timetabled assessment can be sat at an alternative venue, in agreement with the relevant awarding organisation, ensuring the secure transportation of questions papers or assessment materials to the alternative venue.
4. Where accommodation is limited, prioritise students whose progression will be severely delayed if they do not take their exam or timetabled assessment when planned.
5. In the event of an evacuation during an examination please refer to Jcq's 'Centre emergency evacuation procedure' (www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations/).
6. Communicate with parents, carers and students any changes to the exam or assessment timetable or to the venue.
7. Communicate with any external assessors or relevant third parties regarding any changes to the exam or assessment timetable.

After the exam

1. Consider whether any students' ability to take the assessment or demonstrate their level of attainment has been materially affected and, if so, apply for special consideration.
2. Advise students, where appropriate, of the opportunities to take their exam or assessment at a later date.
3. Ensure that scripts are stored under secure conditions.
4. Return scripts to awarding organisations in line with their instructions. Never make alternative arrangements for the transportation of completed exam scripts, unless told to do so by the awarding organisation.

Steps the awarding organisation should take

Exam planning

1. Establish and maintain, and at all times comply with, an up-to-date, written contingency plan.
2. Ensure that the arrangements in place with centres and other third parties enable them to deliver and award qualifications in accordance with their conditions of recognition.

In the event of disruption

1. Take all reasonable steps to mitigate any adverse effect, in relation to their qualifications, arising from any disruption.
2. Provide effective guidance to any of their centres delivering qualifications.
3. Ensure that where an assessment must be completed under specified conditions, students complete the assessment under those conditions (other than where any reasonable adjustments or special considerations require alternative conditions).
4. Promptly notify the relevant regulators about any event which could have an adverse effect on students, standards or public confidence.
5. Coordinate its communications with the relevant regulators where the disruption has an impact on multiple centres or a wide range of learners.

After the exam

Consider any requests for special consideration for affected students. For example, those who may have lost their internally assessed work or whose performance in assessments or exams could have been affected by the disruption.

If any students miss an exam or are disadvantaged by the disruption

If some of the students have been adversely affected by the disruption, you should ask the awarding organisation about applying for special consideration.

Decisions about special consideration, when it is or is not appropriate, is for each awarding organisation to make. Their decisions might be different for different qualifications and for different subjects.

See also JCQ's guidance on special considerations (www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/)

Wider communications

The regulators, Ofqual in England, Qualifications Wales in Wales and CCEA Regulation in Northern Ireland, will share timely and accurate information, as required, with awarding organisations, government departments and other stakeholders.

The Department for Education in England, the Department of Education in Northern Ireland and the Welsh Government will inform the relevant government ministers as soon as it becomes apparent that there will be significant local or national disruption; and ensure that they are kept updated until the matter is resolved.

Awarding organisations will alert the Universities and Colleges Admissions Service (UCAS) and the Central Applications Office (CAO) about any impact of the disruption on their deadlines and liaise regarding student progression to further and higher education.

Awarding organisations will alert relevant professional bodies or employer groups if the impact of disruption particularly affects them.

Widespread national disruption to the taking of examinations or assessments

The governments' view across England, Wales and Northern Ireland is education should continue in 2021 to 2022 with schools remaining open and that examinations and assessments will go ahead in both autumn 2021 and summer 2022.

As education is devolved, in the event of any widespread sustained national disruption to examinations or assessments, national government departments will communicate with regulators, awarding organisations and centres prior to a public announcement. Regulators will provide advice to government departments on implications for exam timetables.

We will update this page as necessary, with any further relevant links, should national disruption occur.

15.1 The qualification regulators, awarding bodies and government departments responsible for education have prepared and agreed information for schools and colleges in the event of examinations being seriously disrupted. This jointly agreed information will ensure consistency of response in the event of major disruption to the examinations system affecting significant numbers of candidates.

Further information may be found at: www.gov.uk/government/publications/exam-system-contingency-plan-england-wales-and-northern-ireland

15.2 In addition, awarding bodies have their own well-established contingency plans in place to respond to disruptions. It is important that exams officers who are facing disruption liaise directly with the relevant awarding body/bodies.

15.3 Centres should prepare plans for any disruption to examinations as part of their general emergency planning. It is important to ensure that relevant centre staff are familiar with the plan. Consideration should be given as to how these arrangements will be communicated to candidates, parents and staff should disruption to examinations occur.

15.4 In the event that the head of centre decides the centre cannot be opened for scheduled examinations, the relevant awarding body must be informed as soon as possible. Awarding bodies will be able to offer advice regarding the alternative arrangements for conducting examinations that may be available and the options for candidates who have not been able to take scheduled examinations.

15.5 The awarding bodies will designate 'contingency days' for examinations, summer 2023. This is consistent with the qualification regulators' document *Examssystem contingency plan: England, Wales and Northern Ireland* - www.gov.uk/government/publications/exam-system-contingency-plan-england-wales-and-northern-ireland

The designation of 'contingency days' within the common examination timetable is in the event of national or significant local disruption to examinations. It is part of the awarding bodies' standard contingency planning for examinations.

In the event that there is national disruption to a day of examinations in summer 2023, the awarding bodies will liaise with the qualification regulators and government departments to agree the most appropriate option for managing the impact. As a last resort the affected examinations will be rescheduled. Although every effort would be taken to keep the impact to a minimum, it is possible that there could be more than one timetable date affected following the disruption, up to and including the last contingency day. Centres will be alerted if it was agreed to reschedule the examinations and the affected candidates will be expected to make themselves available in such circumstances. The decision regarding the re-scheduling of examinations will always rest with the awarding body. The centre must conduct the examination on the scheduled date unless instructed to do otherwise by the awarding body.

Where candidates choose not to be available for the rescheduled examination(s) for reasons other than those traditionally covered by special consideration, they will not be eligible for enhanced grading arrangements. Centres must therefore ensure candidates and parents are aware of the contingency arrangements so that they may take them into account when making their plans for the summer. However, the awarding bodies will not insist upon candidates being available throughout the entire timetable period as a matter of course.

Links to other JCQ documentation

JCQ **Joint Contingency Plan** - [jqc.org.uk/exams-office/other-documents](http://www.jcq.org.uk/exams-office/other-documents)

JCQ Notice - **Preparing for disruption to examinations** (effective from 11 October 2021) - [jqc.org.uk/exams-office/other-documents](http://www.jcq.org.uk/exams-office/other-documents)

JCQ Notice to Centres - **Examination contingency plan/examinations policy** - [jqc.org.uk/exams-office/general-regulations/notice-to-centres—exam-contingency-plan](http://www.jcq.org.uk/exams-office/general-regulations/notice-to-centres—exam-contingency-plan)

General Regulations for Approved Centres - [jqc.org.uk/exams-office/general-regulations](http://www.jcq.org.uk/exams-office/general-regulations)

Guidance notes on alternative site arrangements - [jqc.org.uk/exams-office/online-forms](http://www.jcq.org.uk/exams-office/online-forms)

Guidance notes for transferred candidates - [jqc.org.uk/exams-office/online-forms](http://www.jcq.org.uk/exams-office/online-forms)

Instructions for conducting examinations - [jqc.org.uk/exams-office/ice—instructions-for-conducting-examinations](http://www.jcq.org.uk/exams-office/ice—instructions-for-conducting-examinations)

A guide to the special consideration process - [jqc.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance](http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance)

GOV.UK

Emergency planning and response: Exam and assessment disruption - [gov.uk/guidance//publications/emergency-planning-and-response-for-education-childcare-and-childrens-social-care-settings](http://www.gov.uk/guidance//publications/emergency-planning-and-response-for-education-childcare-and-childrens-social-care-settings)

Dispatch of exam scripts guide: Ensuring the service runs smoothly; Contingency planning - [gov.uk/government/publications/dispatch-of-exam-scripts-yellow-label-service](https://www.gov.uk/government/publications/dispatch-of-exam-scripts-yellow-label-service)

Wales

School closures: examinations - [gov.wales/school-closures-examinations](https://www.gov.wales/school-closures-examinations)

Opening schools in extremely bad weather: guidance for schools - [gov.wales/opening-schools-extremely-bad-weather-guidance-schools](https://www.gov.wales/opening-schools-extremely-bad-weather-guidance-schools)

Northern Ireland

(updated 2021/22) Exceptional closure days - [education-ni.gov.uk/articles/exceptional-closure-days](https://www.education-ni.gov.uk/articles/exceptional-closure-days)

Checklist - exceptional closure of schools - [education-ni.gov.uk/publications/checklist-exceptional-closure-schools](https://www.education-ni.gov.uk/publications/checklist-exceptional-closure-schools)

ProtectUK

ProtectUK.[police.uk](https://www.police.uk)

National Cyber Security Centre

The NCSC's free **Web Check** ([ncsc.gov.uk/information/web-check](https://www.ncsc.gov.uk/information/web-check)) and **Mail Check** ([ncsc.gov.uk/information/mailcheck](https://www.ncsc.gov.uk/information/mailcheck)) services can help protect schools from cyber-attacks. Two NCSC cyber security services, which are already helping thousands of organisations to protect their websites and email servers from cyber-attacks, are now available to **all UK schools**. Both tools are available free of charge, are quick to set up, and thereafter run automatically. More information is available from the NCSC website ([ncsc.gov.uk/blog-post/cyber-tools-for-uk-schools](https://www.ncsc.gov.uk/blog-post/cyber-tools-for-uk-schools)).

The Department for Education has been asking centres to review **National Cyber Security Centre advice** following increasing number of cyber-attacks involving ransomware infections. The NCSC information supports centres in cyber security preparedness and mitigation work.

Ransomware attacks continue and the Department is reminding centres to review the NCSC advice and to take precautions. This includes ensuring that you have backups in place for your key services and data.

For ease of reference, the Department has highlighted key links relating to the NCSC cyber security guidance below:

1. More ransomware attacks on UK education - NCSC.GOV.UK ([ncsc.gov.uk/news/alert-targeted-ransomware-attacks-on-uk-education-sector](https://www.ncsc.gov.uk/news/alert-targeted-ransomware-attacks-on-uk-education-sector))
2. Ransomware advice and guidance for your IT teams to implement ([ncsc.gov.uk/guidance/mitigating-malware-and-ransomware-attacks](https://www.ncsc.gov.uk/guidance/mitigating-malware-and-ransomware-attacks))
3. Offline backups in an online world ([ncsc.gov.uk/blog-post/offline-backups-in-an-online-world](https://www.ncsc.gov.uk/blog-post/offline-backups-in-an-online-world))
4. Backing up your data ([ncsc.gov.uk/collection/small-business-guide/backing-your-data](https://www.ncsc.gov.uk/collection/small-business-guide/backing-your-data))
5. Practical resources to help improve your cyber security ([gov.uk/section/education-skills/cyber-security-schools](https://www.gov.uk/section/education-skills/cyber-security-schools))
6. Building Resilience: Ransomware and the risks to schools and ways to prevent it ([com/watch?v=FppzWedY0ic&t=237s](https://www.com/watch?v=FppzWedY0ic&t=237s))
7. School staff offered training to help shore up cyber defences - NCSC.GOV.UK ([gov.uk/news/school-staff-offered-training-to-help-cyber-defences](https://www.gov.uk/news/school-staff-offered-training-to-help-cyber-defences))